Provide a Safe Place to Listen, Tunein • Pay attention and notice what you hear, sense, feel, see, or learn. Ask about problems. Understand the reasons the person is distressed. Stay Calm • Stay calm and give the person your undivided attention. Ask • Ask if the person is thinking of suicide. Process of Help It's Serious • Take threats seriously. State that any suicidal thoughts are serious. Get Help-- Connect • Connect the person to a trained helper; 911 Help; Call National Suicide Prevention Lifeline while you are with the person, 1800 273 TALK (8255). Ask if you can store that number in the person's phone. Stay • Do not leave the person alone. Either accompany the person to the hospital or clinician or arrange someone to go with them. Communicate